

Activate and sign in with the Digipass app

The Digipass app turns your smartphone into a security token. You'll set it up once, then use it to generate a one-time passcode each time you sign in to Online Banking.

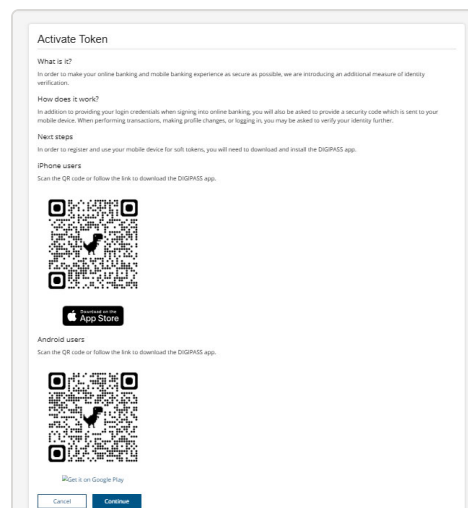
You'll need two devices: a computer with a desktop web browser, and your smartphone.

PART 1 Install the app

- 1 On your computer, sign in to **Online Banking** with your User ID and password.



- 2 The **Activate Token** screen shows two QR codes. Using your phone's camera, scan the **App Store** code (iPhone) or the **Google Play** code (Android).



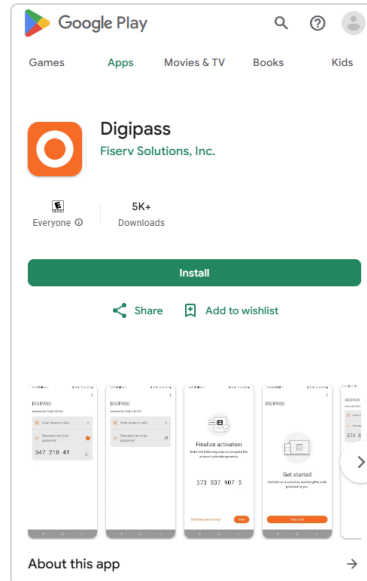
Need help? If a code is rejected or the app won't scan, start again from step 1.

Please call us at (608) 836-1616.

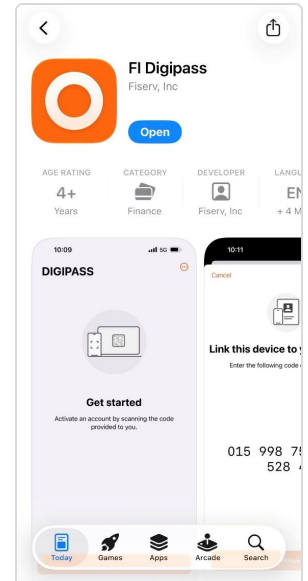
Interested in the Digipass app? Contact us to get started.

PART 1 Install the app (continued)

- 3 Install the **Digipass** app by Fiserv Solutions. Then, on your computer, click **Continue**.



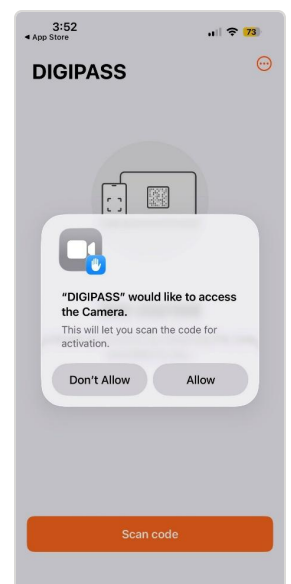
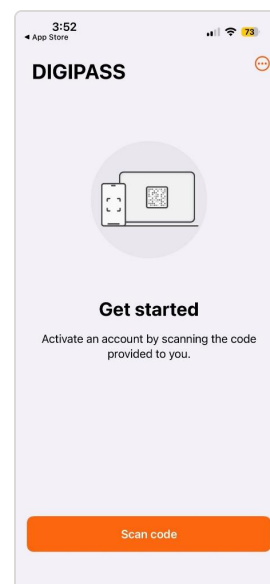
Android



iPhone

PART 2 Register your phone

- 4 Open the Digipass app, tap **Scan code**, then tap **Allow** so the app can use your camera.



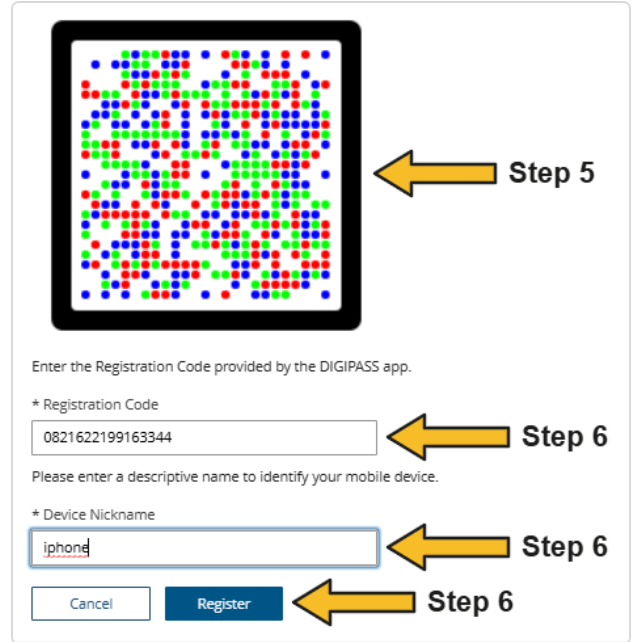
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PART 2 Register your phone (continued)

- 5** Scan the **Cronto image** on your computer screen with the Digipass app.



Enter the Registration Code provided by the DIGIPASS app.

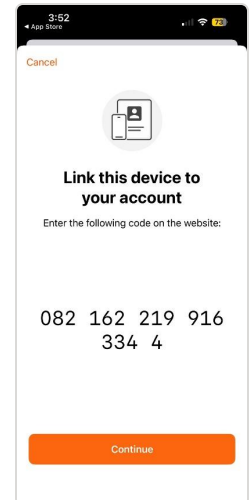
* Registration Code
0821622199163344

Please enter a descriptive name to identify your mobile device.

* Device Nickname
iphone

Cancel Register

- 6** Your phone displays a **registration code**. On your computer, type it into the **Registration Code** field, enter a **Device Nickname** (for example, “My iPhone”), and click **Register**. These are marked Step 6 in the screen above.



Cancel

Link this device to your account

Enter the following code on the website:

082 162 219 916
334 4

Continue

- 7** In the app, tap **Continue**. The camera reopens for the next scan.

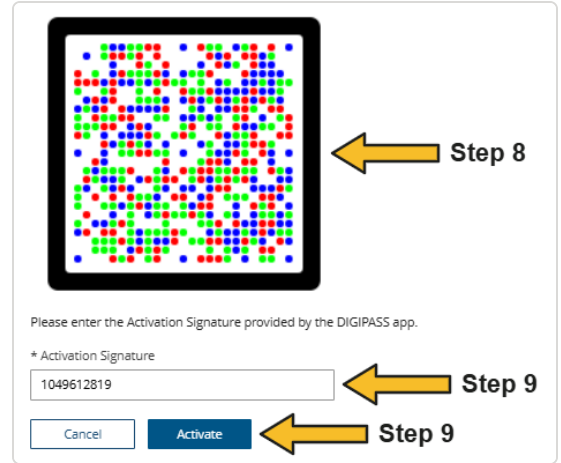
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PART 3 Activate the token

- 8 Scan the second **Cronto** image now shown on your computer screen.



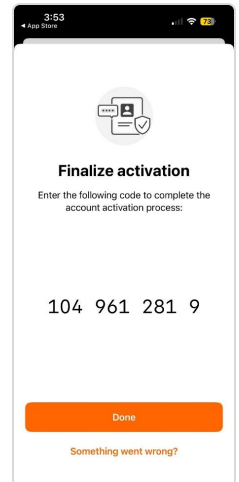
Please enter the Activation Signature provided by the DIGIPASS app.

* Activation Signature

1049612819

Cancel Activate

- 9 Your phone displays an **activation code**. Type it into the **Activation Signature** field on your computer and click **Activate**. Both are marked Step 9 in the screen above.



3:53

Finalize activation

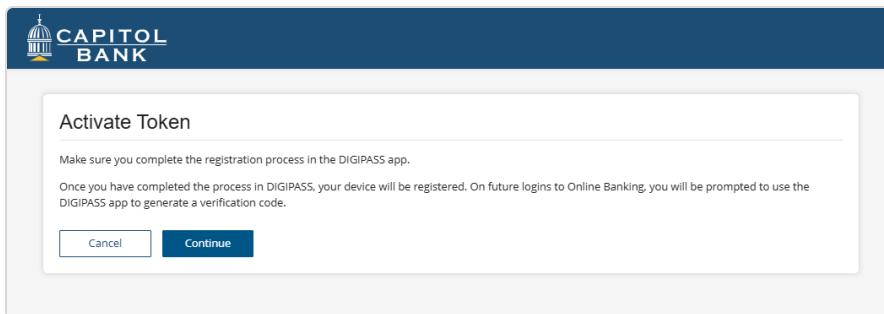
Enter the following code to complete the account activation process:

104 961 281 9

Done

Something went wrong?

- 10 In the app, tap **Done**. On your computer, click **Continue** to finish.



**CAPITOL
BANK**

Activate Token

Make sure you complete the registration process in the DIGIPASS app.

Once you have completed the process in DIGIPASS, your device will be registered. On future logins to Online Banking, you will be prompted to use the DIGIPASS app to generate a verification code.

Cancel Continue

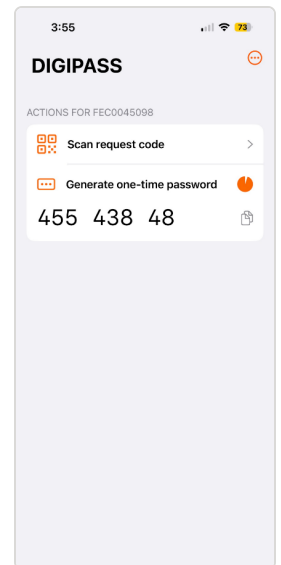
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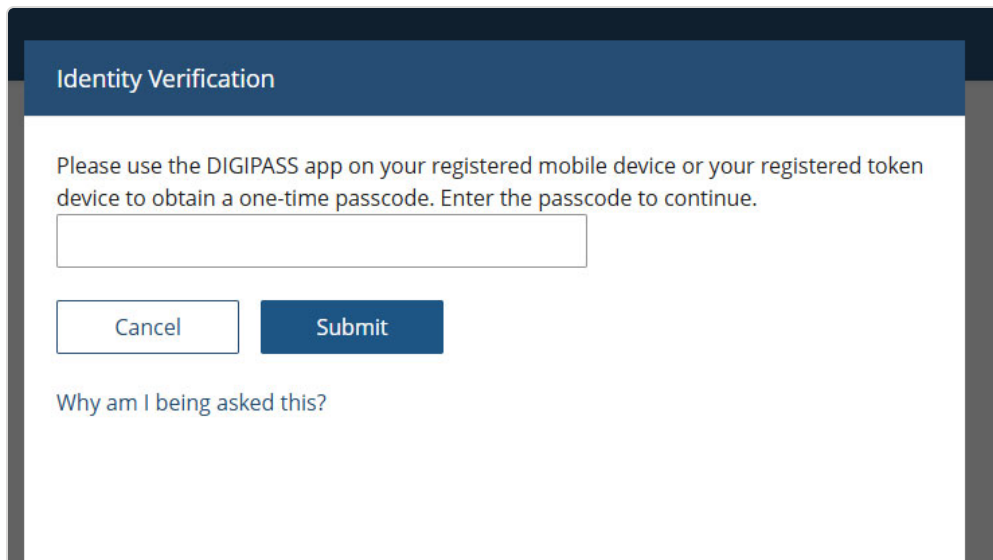
EVERY TIME Signing in after activation

- 1 Sign in to Online Banking with your User ID and password.
- 2 Open the Digipass app and tap **Generate one-time password**.



- 3 On the **Identity Verification** screen, enter the passcode and click **Submit**.

Tip Passcodes expire quickly — enter it right away.

A screenshot of a web browser window showing an 'Identity Verification' modal. The modal has a dark blue header with the title 'Identity Verification'. The main content area is white and contains the text: 'Please use the DIGIPASS app on your registered mobile device or your registered token device to obtain a one-time passcode. Enter the passcode to continue.' Below this text is a white input field. At the bottom of the modal are two buttons: a white 'Cancel' button and a dark blue 'Submit' button. Below the buttons is a link that says 'Why am I being asked this?'.

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