

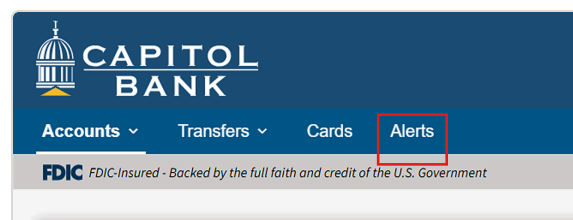
Set up alerts and push notifications

Get notified by push notification, text, or email when activity happens on your accounts.

Security reminder The bank will not ask you for your password or multi factor authentication (MFA) code. If you receive a call that asks for that information, please hang up and call the bank directly.

PART 1 Turn on an alert

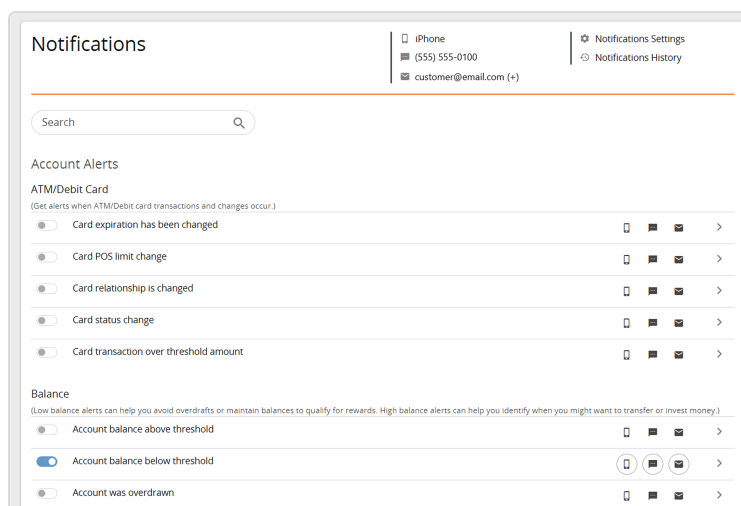
- 1 Sign in to Online Banking and select **Alerts** in the top menu.



- 2 The **Notifications** page lists your contact methods at the top and groups alerts by category, such as **ATM/Debit Card** and **Balance**.

- Use **Search** to find an alert quickly
- Turn on the switch next to an alert, then select the arrow on the right to set it up

Tip Select **Notifications Settings** to add or edit the phone numbers and email addresses alerts are sent to. Use **Notifications History** to see alerts you've received.



Need help? Questions about alerts? Please call us at (608) 836-1616.

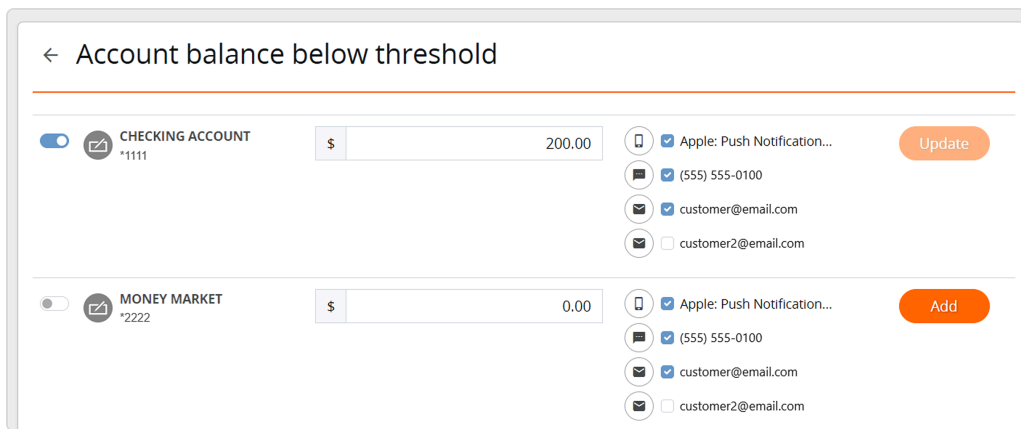
Alerts help you keep an eye on your accounts between visits.

PART 1 Turn on an alert (continued)

3 Set up the alert for each account:

- Turn on the switch next to each account you want alerts for
- Enter an amount, if the alert uses one — for example, notify me when my balance drops below \$200
- Check how you'd like to be notified: **push notification**, **text**, or **email**

Select **Add** to save a new alert, or **Update** to save changes.



← Account balance below threshold

Account	Toggle	Balance	Apple Push	Text	Email	Action
CHECKING ACCOUNT *1111	☒	\$ 200.00	☒	☒	☒	Update
MONEY MARKET *2222	☐	\$ 0.00	☒	☒	☐	Add

PART 2 Turn on push notifications

1 Download the Capitol Bank mobile app and sign in on your phone.

2 When the app asks, select **Allow** to receive notifications.

Tip Missed the prompt? Open your phone's **Settings**, find the Capitol Bank app, and turn on **Notifications**.

3 Your phone then appears as a push notification option on the **Notifications** page. Check it for any alert you want sent to your phone.